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# Upper Limb Analysis of Work-Related Musculoskeletal Disorder Among Transformer Industry Worker Using DELMIA



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### ABSTRACT

This paper presents the Upper Limb analysis of Work-Related Musculoskeletal Disorders (WRMSDs) among Transformer industry worker using DELMIA Software. This health issue can have a long-term impact on the quality and productivity of production. Therefore, this study is to evaluate the risk level of industrial workers in the assembly of transformer industry using the DELMIA V5R20 software with RULA evaluation. DELMIA V5R20 used to reconstructed working posture and then evaluated with RULA. Result from RULA analysis, find awkward postures were identified to be high risk. Based on RULA observation, the workstation score in action level 3 with grand score mean (6.2), SD (0.42) which is required further investigation and change soon the procedure or workstation design. Finding show, RULA assessment able to detect the risk posture and further improvement should conducted to avoid impact of discomfort and health compilation among worker.

Key words : Awkward Posture, DELMIA, RULA, Assembly

### **1. INTRODUCTION**

Safe working conditions in most small and medium-sized industries (SMIs) in Malaysia are a critical contributor to ideal occupational health[1]. The efficiency of the operations and the quality of the goods in the industry can be improved by occupational health. It is easier for industrial employees to be exposed to body pain and discomfort at work. Occupational risk factors are the most important factors for these health problems and can be seen in any industry[2]. MSDs can degrade the health of the workers and thus reduce the quality of the workers in carrying out their tasks. Nevertheless, since SMI is a highly competitive environment, businesses need to be more creative in obtaining tools to improve performance, handle improvements and facilitate customer demand.[3]

Multiple research indicated that workers ' effects of low performance could have major economic and social implications[4], [5]. Previous studies showed that SMIs that face common hazard in the workplace called musculoskeletal disorders (MSDs) if occupational health is not taken into consideration[6]. Working posture has a massive impact on ordinary life and health issues[7]. Therefore, computer simulation able to integrate the finding with real visual and rapid result from the study[8]. The purpose of this study is to evaluate the industrial workers posture in the transformer industry using the RULA evaluation in the DELMIA V5 R20 software.

#### 2. LITERATURE REVIEW

The Social Security Organization of Malaysia (SOCSO) has reported the severity of workplace accidents due to poor occupational health [9]. The annual reports revealed that industrial workers suffered severe wounds to the head, chest, spine, upper limb and lower limb, upper back and lower back. Table 1 shows a list of injury-related accidents for the years 2014, 2015, 2016 and 2017 reported in Malaysia. The location of injuries is divided into nine categories. For example, the highest category of injury concerned the upper limb and this trend continued for the whole four- year period.

Table 1 : Location of injuries in part body

Location of	Year				
Upper Limb Injuries	2014	2015	2016	2017	
Neck	264	224	264	276	
Back	2347	2218	2307	2042	
shoulder	2987	2781	2728	2780	
Upper Arm	53	80	175	109	
Elbow	421	313	327	356	
Forearm	383	296	386	267	
Wrist	1438	1480	1580	1429	
Hand	7103	6427	6140	6357	
Fingers	8884	8483	8466	7932	
TOTAL	2388 0	22302	22373	21548	

#### **2.2 Observational Method**

A fundamental job function analysis may rely on questionnaires, interviews and video analysis. In addition, various measures commonly known as the assessment tool can be used to determine the physical risk of work activities, typically unique to a part of the body or a type of work. There are various methods for ergonomic assessment of manual tasks on the market. For example are the RULA, REBA, OWAS, LUBA, QEC, PATH and PEO method [10], The Rapid Upper Limb Assessment (RULA) index is one of the most frequently cited and used methods to assess the ergonomic risk of WMSDs associated with work [11]. RULA is a subjective observational posture analysis approach that focuses on the upper part of the body with special attention to the neck trunk and upper limbs [12], [13]. Observational approaches based on videotaped work tasks to evaluate different types of manual tasks with certain tools are now commonly used due to their practicality and affordability [14]

### 2.3 Digital Human Modelling (DHM)

Another alternative when designing a new project is to use virtual human models (DHM) for ergonomic analysis, by using DHM, motion and posture can be observed, interpreted and visualized in a user-friendly three-dimensional graphical interface. It software often allows designers or ergonomists to incorporate ergonomic criteria on human subjects without the need for direct measurement in the early design process [15]. Several studies have shown that the findings of DHM use with different tools in postural analysis are fairly accurate[16].

Pro / ENGINEER Manikin Analysis, SAMMIE, JACK, CATIA-HUMAN Design and Analysis Tools, RAMSIS and SANTOS are examples of DHM software packages used for ergonomic assessment[17].Through this study, DELMIA software is chosen for RULA assessment method in order to analyze the posture of the selected worker[18]. Table 2 shows the cases of WMSDs invalidity reported in Malaysia (SOCSO, 2017). The number of cases reported increased drastically from 708 reported 2015 to 1354 cases in 2017. This pattern must be controlled, and effective action must be taken to establish a harmonious and healthy work environment.

 Table 2 : Work-related Musculoskeletal Disease (2012-2017)

	Work-Related Musculoskeleta		
Year	Disorders (WRMSDs)		
2012	448		
2013	517		
2014	675		
2015	708		
2016	1006		
2017	1354		
TOTAL	4708		

# **3. METHODLOGY**

Figure 1 below show the steps involved during this research. Detail explanations of this method discussed from step 1 until step 5.



#### Figure 1: Research frame methodology

**Step 1:** Study and brainstorm prior research-related information such as forms of musculoskeletal disorders. Search and study on manual material handling and risk factors involved in transformer industry. Idea produced from collecting all the data and selecting the best idea for this study.

**Step 2:** The questionnaire was then prepared to gather the necessary information and previous literature as a source for this study. Ten questionnaires prepared for ten worker for evaluating and checked for literature review on articles related to awkward postures, risk rate and several more specific journals.

**Step 3:** The idea gathered from the brainstorming, analysis and questionnaire must be explained either by adding more elements of maintaining the current condition. Moreover, the idea of the methodology to be used in this research was justified and which sectors were chosen as the main target or elements in this research.

**Step 4:** Data collected at EWT Transformer Sdn. Bhd. by company visit and personal interview done to gather information about their demographic variables and working postures for every ten workers. Data collected using the RULA worksheet and several pictures captured to show the working postures for subsequent analysis.

**Step 5:** RULA analysis used as to estimate the level of risk for any postures. This provides a quick and efficient assessment of working positions. This analysis resulted in a RULA score resulting in improvements the level of risks of working postures. The action levels gives the urgency of the changes to reduce the dangerous postures of the body to more appropriate and safer condition. the results of RULA were analyzed using of the Statistical Package for Social Sciences (SPSS) version 25 and descriptive statistics were collected and also measured the distribution of frequencies, mean and standard deviation.

#### 4. CASE STUDY

This research was conducted in a transformer industry, under EWT Transformer Sdn. Bhd. located in Nilai, Negeri

Sembilan. This company is one of the vendor or the trusted producer of high-quality, and cost efficient distribution transformers, serving all utilities in Malaysia including the Tenaga Nasional Berhad (TNB), Sabah Electricity Sdn. Bhd. (SESB), Syarikat SESCO Berhad, and the Waterworks Companies.

During the observation throughout this research, manual material handling was identified as the major contributor to occupational risk factor for human which resulting the musculoskeletal disorders (MSDs). Manual material handling (MMH) such as lifting heavy products, reaching materials, bending forward their back when doing tasks, and pushing pulling excessive loads because those tasks require a stable position and large degree of freedom. Pushing and pulling activities are one of the activities for MMH that can increase the risks of back pain problem [20]. In other words, MMH could be defined as the unaided moving of objects, often combined with twisting and awkward postures, and eventually contributing to musculoskeletal disorders.

In the company, ten workstations were identified such as; assembly 1, assembly 2, assembly 3, assembly 4, top yoke 1, top yoke 2, top yoke 3, top yoke 4, transfer parts, and tap selector process in producing transformers that contributed to the highest risk to the assemblers or workers. Fig. 2 shows an example of common working postures oriented by the workers in this company especially in top yoke assembly process.



Figure 2 : Worker needs to raise his arms and bend his trunk to reach the material

# 5. RESULT

# 5.1 Description of subjects

Assembly job in produce transformer has been evaluated and assess during this study, total response are 10 workers, the age range from 21 to 54 years (mean  $33.3\pm4.16$ ). The working experience ranges were from less than a year to 25 years (mean  $5\pm4.24$ ). Table 3 shows the demographics of the

workers in assembly which is related to the effect of musculoskeletal disorder of their body part.

	Age (year)			Working experience		
Job				(year)		
	Mea	SD	Average	Mea	SD	Average
	n			n		
Assembly workers	33.3	4.1 6	32.6	5	4.2 4	5.7

### 5.2 Result and Analysis

Workers from assembly and top yoke workstations face the highest musculoskeletal disorders (MSDs) due to the value of their final score, risk level and action level obtained from each posture result generated by DELMIA software as shown in Table 4 below. It appears in the norm of the condition of the worker such as working postures, final score and upper limb segment that has exposed to musculoskeletal disorders (MSDs). Finding from the result, show workstation is considered critical. It required immediate investigation and changes to prevent musculoskeletal disorders (MSDs) occur continuously.

Overall Analysis results of all ten positions involved in the RULA review are summarized and shown in Table 5. Each sample produces a difference RULA Grand Score with the highest score is 7 for sample number 4 & 5 because the height of the workstation did not fit to the worker. Therefore, each workstation required further investigation by considering the height of the worker and process to complete this assembly task.

Table 4:	Description on working postures and its RULA Analysis in
	DELMIA Software





posture, RULA analysis shows that the level is 7 and red in colour. This indicates that investigation and changes are required immediately. The problem parts are detected around the neck, trunk and leg. It also shows orange colour at the worker's upper arm and forearm.





Top yoke 1 is when subject starting to arrange parts one by one with same distance from one another. Worker needs to repeat this role for more than ten times for one transformer. RULA analysis shows that the posture level is 7 and in red colour. This means that investigation and changes are required immediately. The leg, trunk and neck are the problems. It also shows orange colour at the forearm and upper arm of the subject.





For top yoke 2, worker is tapping parts with a rubber hammer as to insert another element into the process. This condition needs worker to raise arm above his shoulder. From RULA analysis, it can be seen that the posture level is 6 and in orange colour. This indicates that investigation and changes are required soon. The problem parts are detected around the neck, trunk, forearm, upper arm and leg.



Top yoke 3 is the working condition where the subject is setting parts neatly between the primary and secondary winding. RULA analysis shows that the posture level is 6 and orange colour at the



the number of turns in one winding and thereby changing the turn ratio of the transformer. RULA analysis of tap selector shows that the posture level is 6 and in orange colour. This indicates that investigation and changes are required soon. Around the forearm, upper arm, chest, trunk and foot, the problem pieces are found.

#### Table 5: Result of RULA Analysis for every workers

Sample (n)	Final Score Part A	Final Score Part B	RULA Grand	Sign
			Score	
1	5	5	6	(iii)
2	5	5	6	(iii)
3	5	5	6	(iii)
4	6	6	7	(iv)
5	6	6	7	(iv)
6	5	5	6	(iii)
7	5	5	6	(iii)
8	5	5	6	(iii)
9	4	6	6	(iii)
10	5	5	6	(iii)
Mean	5.1	5.3	6.2	
SD	0.57	0.48	0.42	

# Legend

- (i) : Indicates that postures is acceptable if it is not maintained or repeated for long period.
- (ii): Further investigation is needed and changes may required.
- (iii): Investigation and changes are required soon.

(iv): Investigation and changes are required immediately.

Source: McAtamney, L. and Corlett, E. N., 1993.

# 6. CONCLUSION

As a conclusion from this research, it's found that DELMIA as computer-aided analysis software provides a rapid and proven assessment of the loads on the musculoskeletal system of workers due to muscle function, the forces they exert and mostly related with working posture. It function as to examine, score and simulate on the condition or situation of workers that may be exposed to musculoskeletal disorders in the present and future. This computer-aided analysis software fulfills the role of providing a method for screening the whole body and evaluate a large number of workers quickly efficiently. Final score, Mean (6.2), SD (0.42) results show this process required further investigation. Therefore, it also indication of the level of

loading experienced and the level of musculoskeletal disorders risk by the individual body parts. Improvement the height, arrangement workstation design, and body exercise are important in reducing risk levels among workers.

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